

STAKEHOLDER ADVISORY COUNCIL

July 2024



Agenda

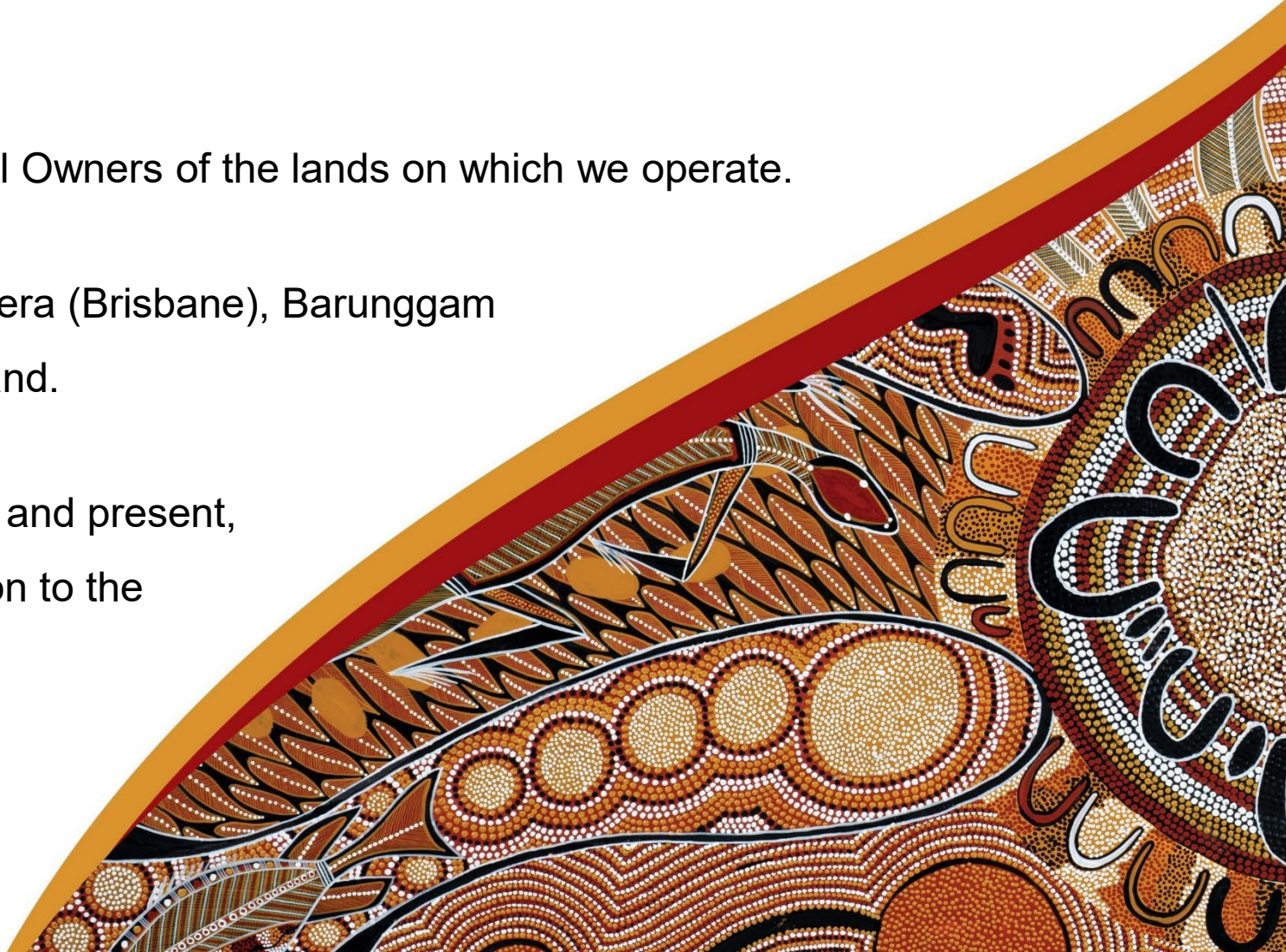
- **1:00pm** – Arrive, acknowledgement of country and welcome, safety share
- **1:05pm** – Introduce new members and guests
- **1:15pm to 1:45pm** – Marion Callope & Nev Hoehne
- **1:45pm to 2:15pm** – White space
- **2:15pm to 2:30pm** – Afternoon tea
- **2:30pm to 2:50pm** – Callide update and sharing Callide vision video
- **2:50pm to 3:20pm** – Retail team – customer experience
- **3:20pm to 3:45pm** – ESG action and reporting intentions
- **3:45pm to 4:00pm** – Next steps

Acknowledgement of Country

CS Energy acknowledges the Traditional Owners of the lands on which we operate.

We live, work, and learn on Turrbal, Yagera (Brisbane), Barunggam (Kogan Creek), and Gangulu (Callide) land.

We pay our respects to their elders past and present, and recognise their continuing connection to the land, waters, and community.



Understanding vulnerable customers



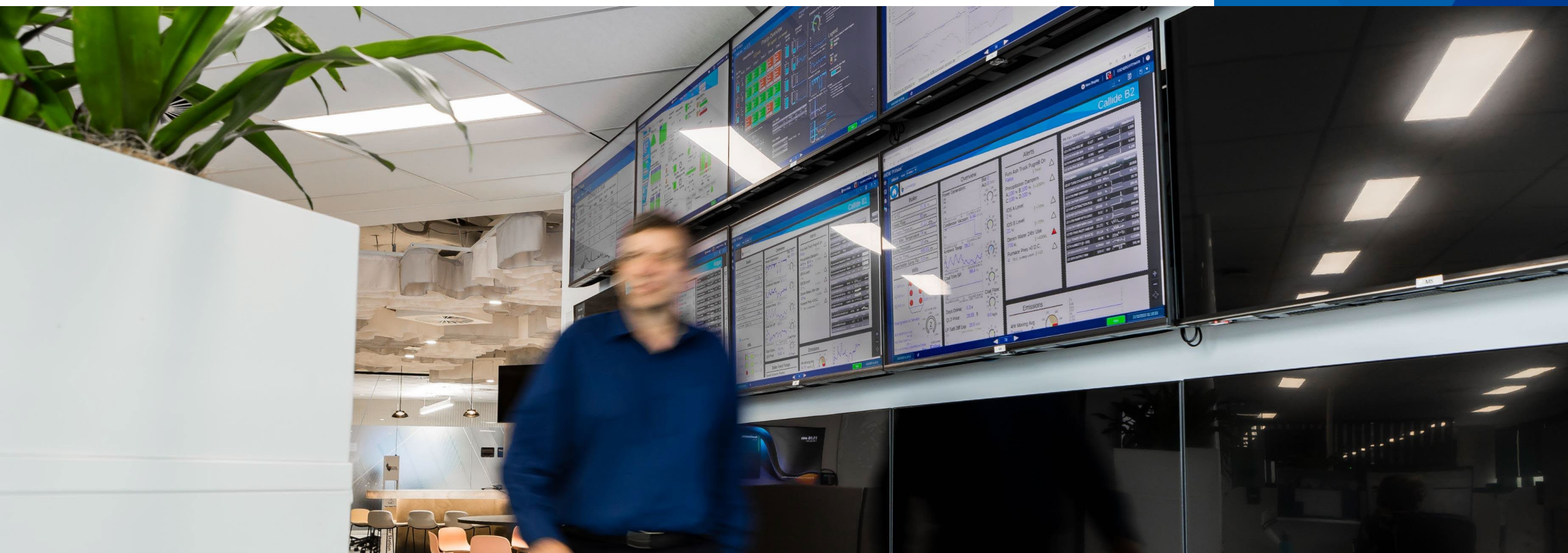
White space

Your questions and
topics





Retail team update



Retail's Journey

Q3 2023



Retail Transformation Business
Case Approved



Pre-2018

Retail as a trading hedge

- 3 customers
- NMIs: 6
- Monthly billing = \$2.9M
- Focused on ESAs



2019

Qld Gov Win!!!!

- Less than 6 customers
- NMIs: 1,010
- Monthly billing = \$13.2M
- Focused on ESAs



2022

Investment in Growth

- Less than 16 customers
- NMIs: 1,748
- Monthly billing = \$32.0M
- Focused on ESAs and EVs



Today

Capability Evolution

- 25 customers
- NMIs: 2,041
- Monthly billing = \$44.1M
- Diversification of products

EQL Network Support Trial - Solar Curtailment

EQL Requirement

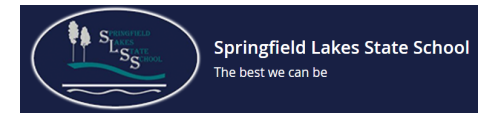
- Several distribution network zone substations around QLD are experiencing minimum demand issues during days of low demand coupled with high solar export.
- EQL approached CS Energy seeking support to alleviate minimum demand issues

Trial Overview

- CS Energy approached Department of Education to participate in a trial around a substation in Springfield
- The trial occurred between Easter Friday 29 March 2024 to Easter Monday 1 April 2024 inclusive, when there is minimal load at the schools and surplus solar is exported to the grid
- By performing a remote disconnect and reconnect of each school's solar system via the OEM, the trial looked to reduced the amount of surplus rooftop solar exported from the four schools into the grid

Outcome

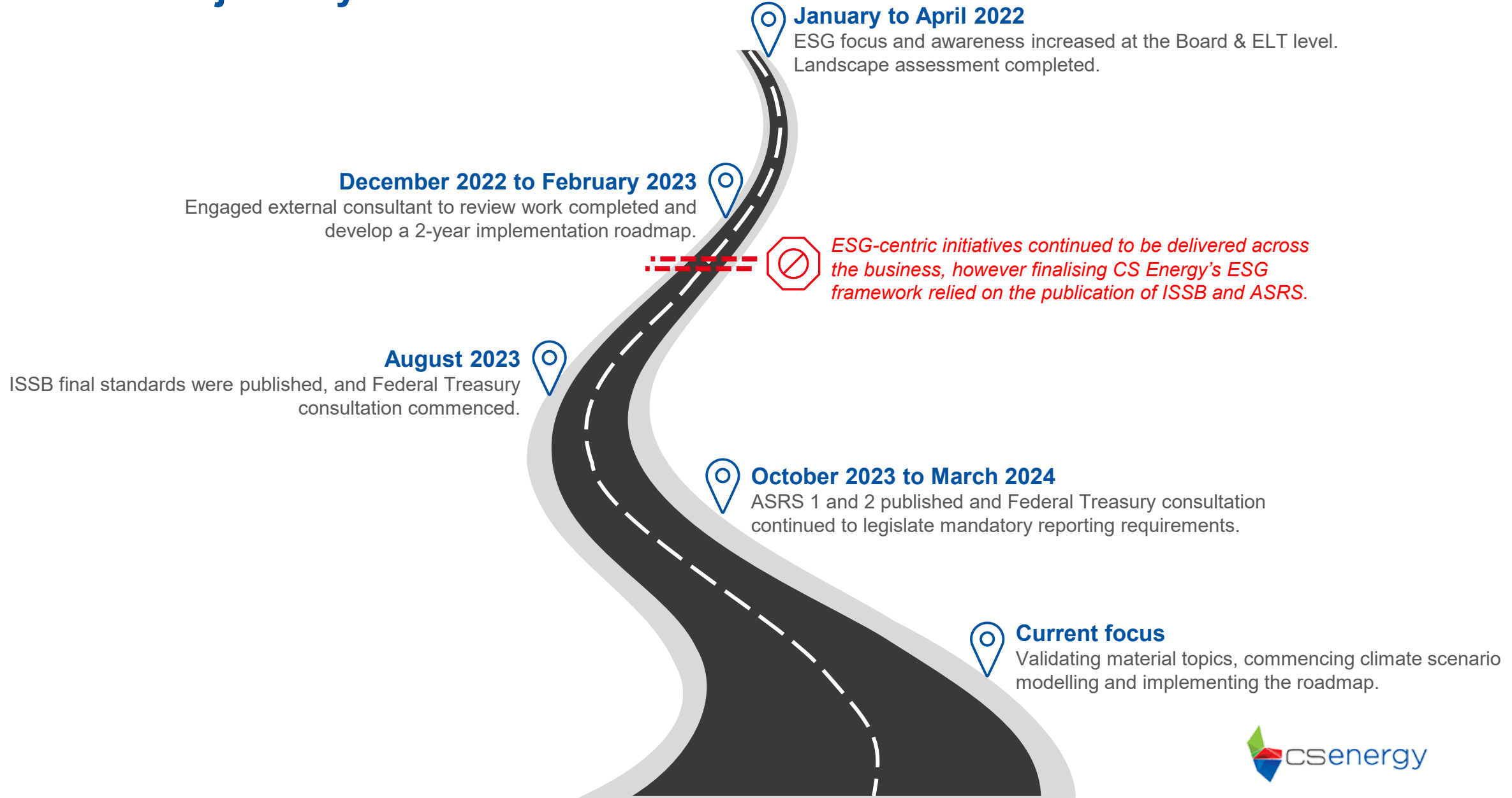
- The trial was a success delivering a notable difference to the Springfield zone substation
- Also proved via the solar inverters solar at schools can be remotely disconnected and reconnected
- EQL paid CS Energy for the network support (c\$40k). CS Energy then passed revenue onto the Department of Education



Our ESG intentions



Our ESG journey to date



Adopting a sustainability lens for an integrated ESG Framework

How it all fits together...



PURPOSE

Delivering energy today, powering your tomorrow.

VISION

Leading Queensland's energy transformation to create a better future

How we drive value and guide decision making



How we track and communicate our progress and identify risks and opportunities



Preliminary assessment of material topics



Next steps

Questions?



